

The Quality is Remembered Long After The Price is Forgotten

What You Don't Know About Quality Could Cost You!

For many, quality is often an afterthought. The pressure to hit a cost target can drive vendor selection to the detriment of quality, ultimately resulting in higher actual cost. A better understanding of modern quality fundamentals will help you improve production efficiency, customer satisfaction and ultimately your bottom line. Please take a few minutes to watch this video.



MISCO's Quality Story – <https://www.youtube.com/watch?v=4x5sXLPTGPK>

Quality Fundamentals

To achieve quality requires forethought and diligence. Dedication to quality can actually reduce your total realized cost.

1. **Design** is where your quest for quality should begin. Speaker or speaker system design goals should include quality assurance processes and manufacturability.
2. **Quality at the source** means strict adherence to engineering specifications from your vendor's intake of materials, through every stage of manufacturing to final test and packaging.
3. **Companies with quality systems** that are truly compliant with **ISO 9001** certification or similar standards are most likely organizationally focused on customer satisfaction, and continual improvement - in all aspects of their business.

Our Quality Control team utilizes a variety of tools, such as Value Stream Mapping to improve efficiency and effectiveness of the process.

MISCO utilizes Six Sigma concepts throughout the organization and includes Lean Manufacturing principles to keep value high and costs low for customers. Ongoing quality initiatives continually measure and improve: Incoming material Quality Assurance, On-time Delivery, Safety Awareness and End of Line, Quality Control procedures employing individual product analysis.

Quality Assurance procedures have been successfully implemented, registered, and maintaining ISO9001:2015 certification. This process controls every aspect of our operation from a Production Order through Final Document control.



Excellent quality doesn't have to cost you more.

It's proven that attention to quality and manufacturability in design can translate to lower real cost.